

A quick guide to

# WHAT IS ACCOUNTABILITY TO AFFECTED POPULATIONS?

# ACCOUNTABILITY IS EVERYONE'S JOB!

Being accountable to crisis-affected populations is about being committed to using our power responsibly.



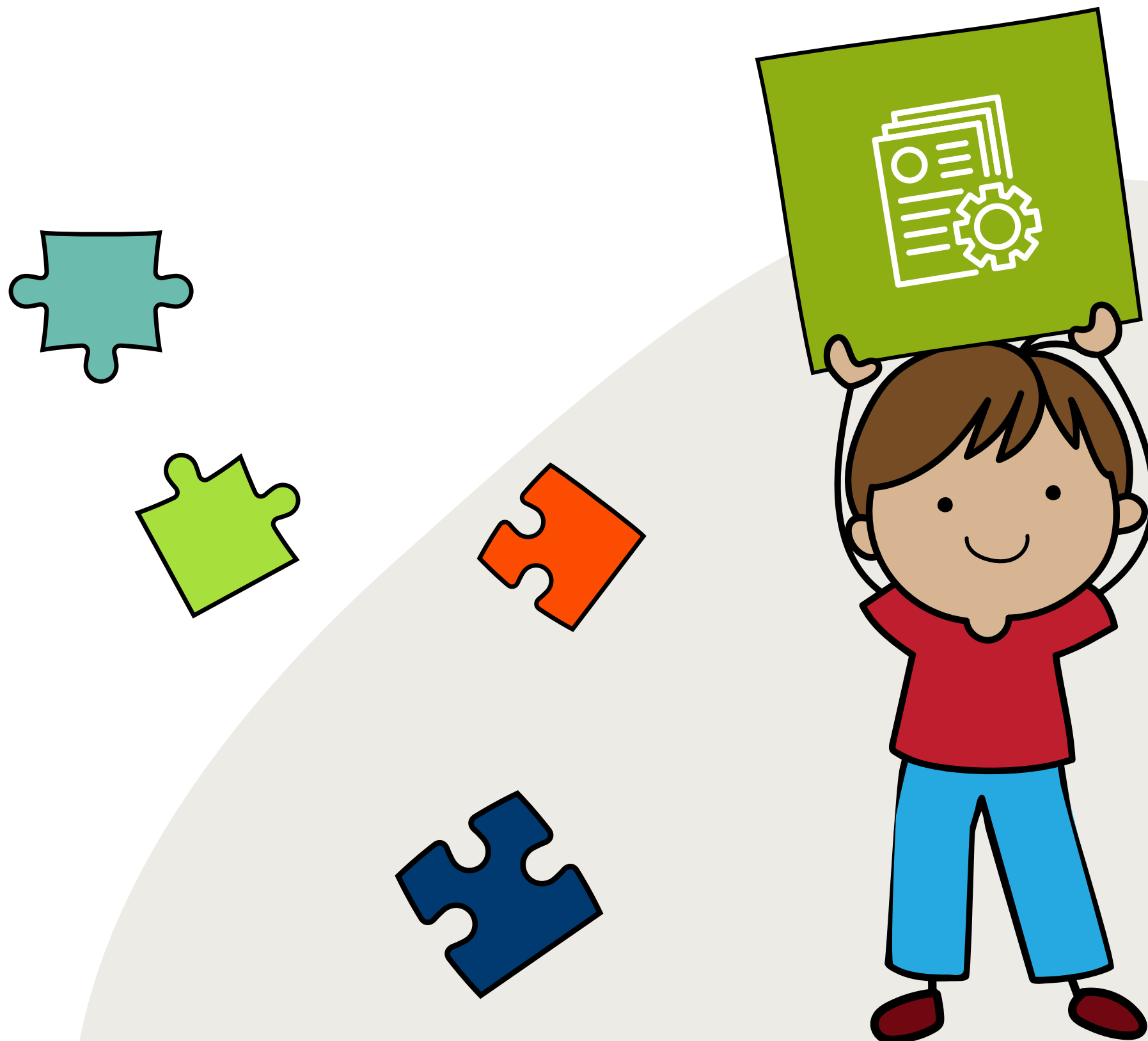


It means that crisis-affected children's and adults' voices shape everything we do, and that those children and adults have meaningful participation in and significant influence on all decisions that affect their lives.

Being accountable also demands that we uphold children's and adults' rights by sharing honest, timely and relevant information, and acting rapidly on all feedback and concerns.



Accountability helps build respectful, trusting and collaborative relationships, supporting a culture of transparency, openness and trust everywhere we work.



# WHY IS ACCOUNTABILITY IMPORTANT?

Upholding rights!  
Improving programme  
quality and safety!

We must all uphold the  
UN Convention on the  
Rights of the Child,  
which states that  
children have a right to  
be heard in all matters  
that concern them.



We can learn **what would be most appropriate** and what is and isn't working – and improve.

We can **ensure children and adults are safe.**

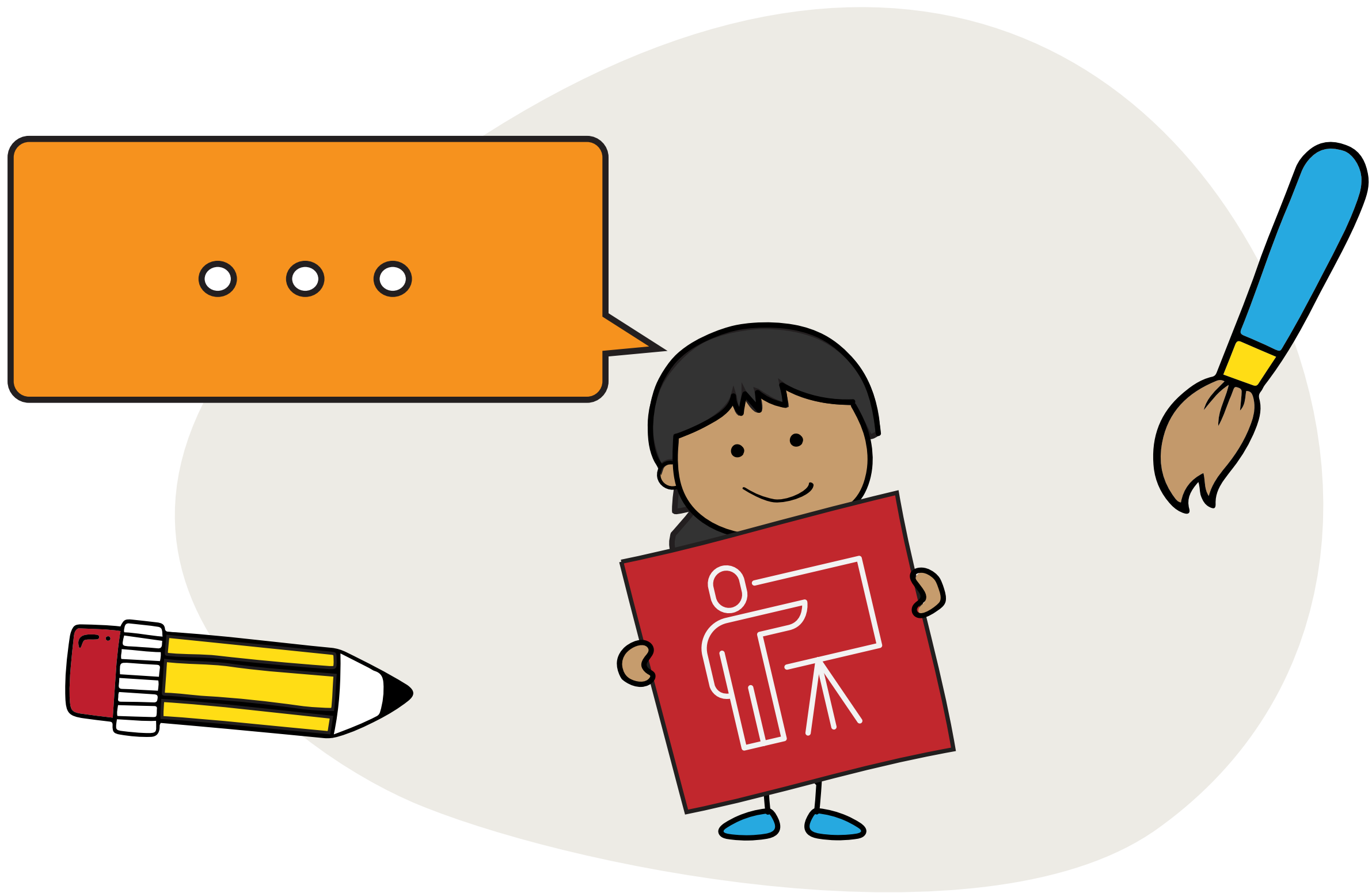
We can **identify concerns about inappropriate behaviour** of staff and volunteers.

Positive change and recovery becomes **more sustainable when crisis-affected children and adults can co-lead aid processes.**

To effectively respond to, and anticipate, the threats and impact of a crisis, we must listen and be guided by those it affects the most – children, their communities and local actors.







That is why they must be 'in the driving seat' of the design, delivery and evaluation of our work wherever feasible.

Find more resources on  
accountability to children and  
communities on **kayaconnect.org**



[www.humanitarianleadershipacademy.org](http://www.humanitarianleadershipacademy.org)